### Hello Latin America & Canada!

Check out your website at: http://tricare15.army.mil



**UPDATE YOUR DEERS ADDRESS SOON! See details below!** 

### **TRICARE Region 15 Spring 2001 Conference Update**

Here's a list of updates on the attached Conference Action Items:

- #8 Privacy Act Info via email.
- #10 DSN for SOS Toll free line to SOS not working reliably.
- #12 U.S. liability for host nation provider malpractice.
- #23 Can TFMDP enrollees in Jamaica go TDY for routine dental care, or disenroll w/o penalty.

To clear up a question from the conference concerning paying a fee for healthcare services. Prime enrollees should not have to pay upfront for care as long as they coordinate their care either through DoS or SOS. If you do pay for any healthcare services, get a receipt and file for reimbursement.

#### **A Useful Website Resource**

Here is a very informative government website that offers information on numerous healthcare topics. It is available in Spanish and has a site link just for kids. This link is also available on the TLAC website on your links page - <a href="http://www.healthfinder.gov/">http://www.healthfinder.gov/</a>.

#### **TRICARE For Life**

TRICARE For Life is the initiative to restore TRICARE Standard benefits to retirees over age 65 beginning 1 October 2001. The Retired Officer Association (TROA) has started a new free service called the TRICARE For Life (TFL) Personal Profile, which provides specific TFL information tailored to the personal situation of a specific TFL beneficiary. The TROA and the Air Force Retiree News Service reports that the new service is available to all TFL beneficiaries whether or not they are TROA members. By completing a simple nine-item questionnaire, you can view a personal summary describing how TFL will work for you. You can print your TFL Personal Profile for handy reference and also have your spouse or friends complete the survey to see how TFL will apply to their circumstances. The questionnaire answers are confidential, and the questionnaire does not ask for a Social Security number or address. The TFL Personal Profile is at <a href="http://www2.troa.org/TFLProfile">http://www2.troa.org/TFLProfile</a>.

# **Out-of-Country Medical Appointments**

When requesting Out-of-Country Medical Appointments it is important to include whether or not the requested care was coordinated through International SOS or whether or not you need a fund cite for travel to medical appointments. You MUST include the Projected Rotation Date from your current duty station. Changes to the request form are coming and will be available on the web soon!

All requests for mandated physical exams for active duty personnel must be coordinated through the TRICARE Support Office, UNLESS, it can be completed in your host nation.

## **Family Member ID Cards**

I know we included this last month, but we can't stress enough how important this issue is!!

How long has it been since you dusted off your family members' ID cards? It's time you did! The new enrollment system is being implemented for TRICARE worldwide as we speak. We are in the middle of an enrollment freeze until 16 July 2001 when the system is fully implemented. We will not be able to do any enrollments, disenrollments, or transfers until the system comes back up on 16 July 2001.

For spouses of active duty personnel, DEERS eligibility will be lost and they will be disenrolled from TRICARE Prime the day after your ID card expires! Don't let those ID cards expire! There are methods to get new family member ID cards, but it can take up to three months.